

# **Bloxco Stores**

- This document has been created and authorised by the Bloxco Stores Ownership Team.
- This document is for public access, but it should not be photocopied, recreated, or copied.
- This document is as open and as transparent as it can be. We do not hide anything when it comes to privacy.

## **Bloxco Services Privacy Policy**

Last updated: Jul 22, 2024

This privacy policy outlines how the <u>Bloxco Services</u> (referred to as "the bot" in this document) bot collects, uses and protects your information when you boost our server, run a command, or interact with the system in any way.

As stated in this document "the bot" refers to the Bloxco Stores custom bot, Bloxco Services, "the server" refers to the <u>Bloxco Stores Discord</u> server, "the game" refers to the <u>Bloxco Stores main game</u> on Roblox, "you" refers to the reader, "our boosters" refers to users who are server boosting the server.

We reserve the right, in our sole discretion, to make changes or modifications to this policy from time to time. You can be informed about any changes by the "Last updated" date of this policy. Please ensure that you check this policy every time you are interacting with the bot and you will be subject to, deemed to have been made aware of, and to have accepted the changes by the continuation of the usage of the bot.

By interacting with the bot, boosting the server, or running a command with the bot, you agree to this policy. If you do not agree with this policy, please contact <a href="mailto:data@baileydev.xyz">data@baileydev.xyz</a> or open a ticket within the server stating that you do not agree to this privacy policy, and request to talk to a developer of the bot.

Intentionally left blank.



#### What data do we collect?

The data we collect is crucial for the functionality and development of the bot, without it the bot wouldn't be able to function. **Zero** pieces of **personal** information such as email addresses, passwords, IP addresses, phone numbers, etc. are collected via the bot.

The only pieces of information we collect are as follows:

- Discord Id's
- Discord Usernames
- Roblox Id's
- Roblox Usernames

#### How do we use your data?

The major use of the data is to:

- Grant in-game perks for you when you boost our server;
- Ban you and unban you from the game;
- Monitor and track upcoming and concurrent sessions;
- Shift Strike users;
- Grant permissions to members of the training team;

We may also use the data to:

- Communicate between Discord and Roblox;
- Communicate with you;
- Resolve any technical issues;
- Check our boosters for any risks;

Finally, we may also share your data to comply with any lawful requests, search requests, or other lawful requests for the data we receive.

## How do we collect your data?

We collect your data when:

- You boost the server;
- You claim a session via Hyra;
- You are banned from the game;
- You are authorised in the training department via the bot;
- You receive a shift strike;
- You post a session message.

## How do we share your data?

We do not share any of your data with anyone outside of the Bloxco Stores scripting development team, developers of the bot, or ownership team of Bloxco Stores. Any external access to the data is an unauthorised connection and is against the bots' privacy



policy. All user data, if required, is passed and verified over secure HTTP requests via a protected and verified domain.

## How do we store your data?

All of your data is stored securely within a MongoDB database with security measures in place. See their privacy policy <u>here</u>.

## **Your rights**

#### You are entitled to request the removal of your data at any time.

You have the right to request the removal of your data from our database. To initiate this process, please contact <a href="mailto:data@baileydev.xyz">data@baileydev.xyz</a> or open a ticket within the server stating that you wish for your data to be deleted, and request to talk to a developer of the bot. We commit to promptly process your request, subject to legal obligations.

## **Data retention**

When you interact with the bot, boost the server, or run a command with the bot, we will maintain your data on our databases unless and until you ask us to delete this data.

All user ban data is **deleted** when you are unbanned from the game.

#### Minors

We do not knowingly and willingly collect any data from anyone below 13 years of age. If you do not meet this regulation, you are prohibited and unable to interact with the bot and you must discontinue actions immediately.

#### **Data Controller**

The current on-site data controller is currently **b.ailey.** (996798852772405328), whom manages all incoming and outgoing data into our databases. For any direct issues, contact them via <a href="mailey@baileydev.xyz">bailey@baileydev.xyz</a>.

#### **Contacting us**

To contact us regarding any data concerns, issues, or questions, please contact us via email at <a href="mailto:data@baileydev.xyz">data@baileydev.xyz</a> or open a ticket within the server.

